

## QUALITY POLICY

Fleurieu Cranes Pty Ltd shall provide, maintain and continuously improve the standards of quality by providing a consistent and proven service to all our customers.

We will achieve this by:

- Ensuring compliance with statutory obligations, standards and codes of practice relevant to quality management, such as AS1418.
- Incorporating quality management as an integral part of Fleurieu Crane's risk management strategy.
- Delivering the necessary resources including suitably qualified, skilled and experienced people to carry out our service commitments to our customers.
- Providing the framework of procedural guidelines necessary to enable our people to competently perform their work responsibilities.
- Providing the necessary resources including suitably qualified, skilled and experienced people to implement and maintain the Quality Management System.
- Performing appropriate education and training to continually improve our people's skills, awareness and knowledge of quality issues and practices.
- Identifying, reporting, investigating and resolving all issues and taking action to correct and prevent recurrence.
- Establishing, reviewing and communicating quality performance measures and taking action to continually improve outcomes.

All Fleurieu Cranes personnel have a responsibility to perform their duties in a manner which ensures a quality of service to all our customers.

Philip Allen

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MANAGING DIRECTOR



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SIGNATURE

17 JUNE 2015

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DATE