

QUALITY POLICY

Fleurieu Crane's Pty Ltd commitment to Quality is evidenced by its vision "to be the industry leader and exclusive specialist in Crane Lifting and Associated Services". We are committed to providing a consistent high level of service that continues to exceed the expectations of our customers.

This policy provides a guide to meeting that commitment whereby we will:

- Clearly identify and understand our customer's quality requirements.
- Comply with legislation, relevant standards and codes of practice.
- Incorporate quality management as an integral part of our risk management strategy.
- Provide decisive and consistent leadership so as to leave no doubt regarding to the intent of this policy.
- Implement and maintain a Quality Management System in accordance with the requirements of the current version of the ISO9001 standard.
- Provide suitably trained and experienced people, quality plant and equipment and necessary support to meet our commitments to our customers.
- Educate and train our people to improve their skills, awareness and knowledge.
- Correct all instances of non-conformance and take action to prevent recurrence.
- Establish, review and communicate quality performance objectives and take action to continually improve outcomes.

All Fleurieu Cranes workers have a responsibility to perform their duties in a manner which aligns with the requirements of this policy.

Philip Allen
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MANAGING DIRECTOR


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SIGNATURE

24 June 2019
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DATE